

Extended Protection/ EV.

For New and Used
Kia Electric Vehicles.

 **Protect**



The ultimate protection for your electric vehicle.

Kia electric vehicles (EVs) are solidly built with leading technology, but inevitably even the most well-engineered vehicles will require repairs. Extended Protection EV ensures you and your wallet are covered if you experience an unexpected breakdown.

Simply take your electric vehicle to any Kia dealership and our factory trained technicians will handle the rest using only Kia Genuine Parts¹. There are several coverage levels, term lengths and deductibles to choose from, so your protection plan can be customized just for you.

With Extended Protection EV on board, you will enjoy:

- The security of knowing your Kia is covered for many common and expensive component failures and breakdowns in Canada and the continental United States.
- Maximized resale value of your Kia EV with coverage that is transferable to another private owner.
- Valuable additional benefits that make your life easier in the event of a breakdown, such as 24 hour roadside assistance, car rental coverage and trip interruption benefit.

Contact your local Kia dealer, call our toll-free number at 1-866-475-8864, or visit kia.ca/kiaprotect to learn more about Kia Protect products.

Levels of coverage.

All plans available on new and used Kia EVs.

5 Star EV Plan

Supreme protection for total peace of mind. All components are covered except for a select list of exclusions.

4 Star EV Plan

Extensive coverage across the powertrain and many other critical vehicle components that can be costly to repair.

Optional upgrade: Tire storage²

Up to two tire storage events included per calendar year.



Additional benefits.

As well as exceptional coverage to protect your vehicle, Extended Protection EV comes complete with an array of additional benefits, with no deductible required.

24 hour roadside assistance

We're here to help with services like:

- ✓ Towing
- ✓ Lock-out service
- ✓ Winching
- ✓ Battery jump start
- ✓ Fuel delivery
- ✓ Flat tire changes (using spare tire)

Trip interruption

We'll reimburse you for your lodging and meals if you experience a breakdown while on a road trip and repairs last overnight. Enjoy the comfort of knowing these expenses are taken care of, up to \$150 per day, \$750 per repair visit.

Rental benefit

You shouldn't have to go without a car while your vehicle is getting repaired. We'll cover the cost of a rental vehicle up to \$100 per day, \$400 per repair visit.

Transferable coverage

If you sell your vehicle, Extended Protection EV is transferable to the next private owner.

Multimedia software

The cost of all Kia recommended software updates to your vehicle's entertainment and navigation systems are covered (up to \$500).

Claim-free reward

If no claims have been filed or additional benefits utilized (other than roadside assistance or tire storage) by the time your Extended Protection EV coverage expires, you may choose from one of the following three reimbursement options:

- a. Store credit for the amount paid for your contract (inclusive of taxes) towards the purchase of a new one at your selling dealer; or
- b. Store credit for the full amount paid for your contract (inclusive of taxes) up to \$2,000 at your selling dealer; or
- c. A refund cheque of the amount paid for your contract (inclusive of taxes) up to \$1,000.

At a glance.

Covered items

| | 5 Star EV Plan | 4 Star EV Plan |
|--|----------------|----------------|
| Electric Vehicle Components (Battery, Home Charging Unit, etc.) | ● | ○ |
| Drive Axle | ● | ○ |
| Steering | ● | ○ |
| Brakes | ● | ○ |
| Electrical | ● | ○ |
| Air Conditioner | ● | ○ |
| Front and Rear Suspension | ● | ○ |
| Cooling | ● | ○ |
| All Vehicle Components⁵ (other than a list of exclusions) | ● | ○ |

Additional benefits

| | | |
|-----------------------------|---|---|
| 24 Hour Roadside Assistance | ● | ○ |
| Trip Interruption Benefit | ● | ○ |
| Vehicle Rental Benefit | ● | ○ |
| Multimedia Software | ● | ○ |
| Claim-Free Reward | ● | ○ |



Program highlights.

- Fully backed by Kia Canada Inc. — there is no comparison.
- Protects your wallet from unexpected and costly vehicle repairs.
- Payable in affordable monthly installments.
- Quality new or remanufactured parts for your Kia EV.
- Kia Certified Technicians perform your repairs.
- Coverage throughout Canada and continental United States.
- Fully refundable within 30 days of purchase.
- Immediate access to valuable additional benefits including vehicle rental allowance, 24 hour roadside assistance, and trip interruption benefit.
- Coverage is fully transferable if you sell your vehicle.
- Maximized resale value of your Kia.

Typical repair costs.

In the event of a breakdown, a quality repair may cost more than you think.³

| | |
|-----------------------------------|----------------|
| Single Battery Module | \$4,560 |
| AC Compressor Replacement | \$1,800 |
| Power Window Motor Replacement | \$705 |
| Airbag Assembly Replacement | \$1,905 |
| Brake System Repair | \$570 |
| EV Coolant Circuit Drain and Fill | \$360 |

Toll free assistance:
1-866-475-8864

kia.ca/kiaprotect

1. Unless such new or remanufactured components are not available as new or remanufactured in Canada.
2. Available at participating dealers only.
3. Vehicle repair costs can vary based upon many factors. The values listed are for illustrative purposes only and may not represent your repair costs.
4. Refer to contract for full details.

The plans listed in this brochure apply to electric vehicles only.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

Covered items.

| | 5 Star EV Plan | 4 Star EV Plan |
|--|----------------|----------------|
| Drive Axle (and all internal parts contained within the Drive Axle) | | |
| Constant Velocity Joints | ● | ● |
| Seals & Gaskets | ● | ● |
| Drive Axle Cases | ● | ● |
| Drive Shafts | ● | ● |
| Axle Shaft | ● | ● |
| Universal Joints | ● | ● |
| Centre Support Bearing | ● | ● |
| Wheel Bearings/Hub Assemblies | ● | ● |
| Steering | | |
| Electric Steering Gear | ● | ● |
| Steering Column Assembly | ● | ● |
| Tie Rod Ends & Boots | ● | ● |
| Steering Knuckles | ● | ● |
| Brakes | | |
| Master Cylinder | ● | ● |
| Integrated Electric Brake | ● | ● |
| Disc Brake Calipers | ● | ● |
| ABS Control Unit | ● | ● |
| Seals & Gaskets | ● | ● |
| Wheel Speed Sensors | ● | ● |
| Backing Plates | ● | ● |
| Brake Hydraulic Lines & Fittings | ● | ● |
| Reservoir | ● | ● |
| Power Assist Booster | ● | ● |
| Electrical | | |
| Body Wiring Harness | ● | ● |
| Power Control Module | ● | ● |
| Front & Rear Wiper Motors | ● | ● |
| Stop Lamp Switch & Headlamp Switch | ● | ● |
| Turn Signal Switch & Multifunction Switch | ● | ● |

| | 5 Star EV Plan | 4 Star EV Plan |
|--------------------------------------|----------------|----------------|
| Blower Motor | ● | ● |
| Blower Speed Switch | ● | ● |
| Horn(s) | ● | ● |
| Washer Pump & Switch | ● | ● |
| Instrument Cluster | ● | ● |
| Radars | ● | ● |
| Front & Rear Proximity Sensors | ● | ● |
| Power Window Motors & Switches | ● | ● |
| Rear Defroster Switch | ● | ● |
| Power Door Lock Actuators & Switches | ● | ● |
| Manual Heater/A.C Control Assembly | ● | ● |

| High Voltage | 5 Star EV Plan | 4 Star EV Plan |
|-------------------------------|----------------|----------------|
| High Voltage Wiring Harnesses | ● | ● |
| ICCB (Charging Cable) | ● | ● |
| Electric Motor | ● | ● |
| High Voltage Battery | ● | ● |
| Home Charging Unit | ● | ● |
| Charge Port Cover | ● | ● |
| Reduction Gear | ● | ● |
| Onboard Charger Connector | ● | ● |
| Inverter Unit | ● | ● |
| DC/DC Converter | ● | ● |
| Vehicle Control Module | ● | ● |
| Onboard Charger | ● | ● |
| Battery Management System | ● | ● |
| HV Battery Modules | ● | ● |
| Charge Port Assembly | ● | ● |

| Air Conditioner | 5 Star EV Plan | 4 Star EV Plan |
|------------------------------------|----------------|----------------|
| Condenser & Compressor | ● | ● |
| Lines & Hoses | ● | ● |
| Evaporator & Expansion Valve | ● | ● |
| High/Low Compressor Cut-off Switch | ● | ● |
| Receiver/Dryer | ● | ● |

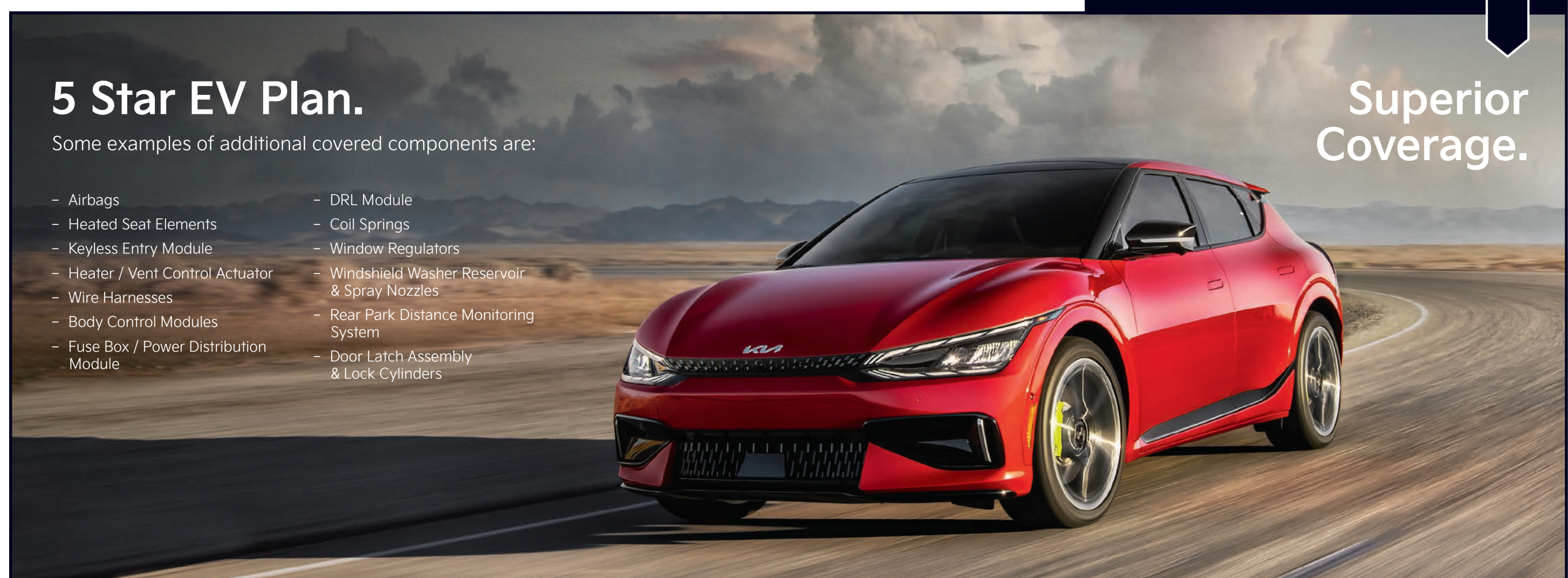
| | 5 Star EV Plan | 4 Star EV Plan |
|------------------------|----------------|----------------|
| Seals & Gaskets | ● | ● |
| Additional Refrigerant | ● | ● |
| PTC Heater | ● | ● |
| Valves | ● | ● |

| Front & Rear Suspension | 5 Star EV Plan | 4 Star EV Plan |
|------------------------------------|----------------|----------------|
| Upper/Lower Control Arms & Shafts | ● | ● |
| Bearings & Bushings | ● | ● |
| Upper Ball Joints | ● | ● |
| Lower Ball Joints | ● | ● |
| Radius Arms & Bushings | ● | ● |
| Stabiliser Bar, Links & Bushings | ● | ● |
| Wheel Knuckle | ● | ● |
| Torsion Bars & Mounts or Bushings | ● | ● |
| Spindle & Spindle Support | ● | ● |

| Cooling | 5 Star EV Plan | 4 Star EV Plan |
|---|----------------|----------------|
| High Voltage Cooling Fan Assembly & Relay | ● | ● |
| Radiators | ● | ● |
| Seals & Gaskets | ● | ● |
| Water Pump & Pulley | ● | ● |
| Fan Clutch | ● | ● |
| Radiator | ● | ● |
| Heater Core | ● | ● |
| Thermostat | ● | ● |
| Blower Motor | ● | ● |
| Hot Water Control Valve | ● | ● |

| Audio | 5 Star EV Plan | 4 Star EV Plan |
|-----------------|----------------|----------------|
| Audio Head Unit | ● | ● |
| Amplifier | ● | ● |
| Speakers | ● | ● |

All Vehicle Components⁴
(other than a list of exclusions)



5 Star EV Plan.

Some examples of additional covered components are:

- Airbags
- Heated Seat Elements
- Keyless Entry Module
- Heater / Vent Control Actuator
- Wire Harnesses
- Body Control Modules
- Fuse Box / Power Distribution Module
- DRL Module
- Coil Springs
- Window Regulators
- Windshield Washer Reservoir & Spray Nozzles
- Rear Park Distance Monitoring System
- Door Latch Assembly & Lock Cylinders

Superior Coverage.

5 Star EV non-covered components.

Accessory items
Cell Phones; Electronic Keyless Entry Transmitter (Key Fob); Non-Factory Audio Equipment; Tire Pressure Sensors.

Maintenance related items
All routine maintenance services and components, including: Alignments; Wheel Balancing; Tune-Ups; Environmental Levy; Disposal Fees, Hoses (Other than Steering & Air Conditioning Hoses); Brake Pads; Brake Linings/Shoes; Brake Rotors/Drums; Wiper Blades (Other than Filters); Lubricants; Coolants; Fluids & Refrigerants Required in Connection with a Breakdown.

Other exclusions
Shock Absorbers; Struts, Mounts; Bearing Plates; Manual Linkages, Door, Trunk & Seat Handles; Glass; Lenses; Sealed Beams; Light Bulbs; LEDs; Fuses; Key Fob Battery & 12V Battery; Weather Strips; Trim Items; Moldings; Bright Metal; Chrome; Upholstery; Carpet; Paint; Outside Ornamentation; Bumpers; Body Sheet Metal; Panels; Frame; Structural Body Parts; Tires, Wheels & Rims.